

Marshall Water & Sewer Recurring Direct Payment (Debit) Terms and Conditions

By mailing a completed enrollment form to the Village of Marshall Water/Sewer Utility, hereafter known as "Utility", you authorize the "Utility" to automatically debit your bank account each month.

Your payment will be debited from your bank account on the date shown on the return stub of your bill. This authorization applies to the account shown on the enclosed voided check and any future account that you may designate by notifying the "Utility".

You understand and agree that the "Utility" is not liable for erroneous bill statements or incorrect debits to your account, except that should an error in the bill statement occur, the "Utility" will be responsible for correcting it if and when the "Utility" receives written notice from you of this error.

Check with your financial institution to determine if any additional charges for such a debit will apply to your account and ask how it will note descriptions of automatic debits on your statement. If the transaction is refused by your financial institution for any reason, including insufficient funds, closed account, or unauthorized account, "Utility" will not be able to process your payment. Your "Utility" account may be subject to an additional charge if your payment is rejected, reversed or refused by your financial institution.

If you are participating in this payment option when your service is disconnected, your final bill must be paid via U.S. mail or at the "Utility" payment location.

If you intend to dispute charges on your bill, please contact your "Utility" office at the number listed on your bill. The "Utility" will make every effort to make adjustments in a timely manner.

You must complete a new Direct Pay Plan Authorization to update financial institution information if your financial institution and/or bank account number ever changes.

To deactivate this payment option, please call the "Utility" Business Office.

Your participation in this payment option is subject to the "Utility's" approval. You understand that the "Utility" reserves the right, upon written notification, to terminate your participation in this payment option. The "Utility" may terminate this option at any time, as authorized by applicable law.

For additional information, refer to the frequently asked questions or contact your "Utility" Business Office at the number listed on your utility bill.